



**PortaOne is a leading global communications infrastructure vendor. PortaOne enables Internet telephony service providers (ITSP) and voice network operators to quickly and efficiently implement, manage and deliver a wide range of solutions for their services.**

## **Residential IP Telephony Solution**

- **Launch residential IP services (calls from IP phones, ATAs and softphones) in just one day**
- **Unlimited perpetual license, regardless of the number of ports, gateways, tariffs, or individual subscribers**
- **A capacity of over 10,000 concurrent calls**
- **Class 4/5 features: caller ID, call waiting, call transfer, etc.**
- **Advanced call features (e.g. follow-me)**
- **Unified messaging service with auto-attendant**
- **Complete management from web interface**
- **Automated bulk provisioning of end-user IP phones**
- **Unlimited number of fully autonomous resellers**
- **OEM web interface for your customers – they see your logo with your company name**
- **Unix-based dual database servers with real-time replication, to ensure data safety, reliability and redundancy**
- **Open architecture, including source code and database model description**
- **StartVoIP! training program, plus assistance with initial system configuration and service launch**
- **24x7 support and free updates of future releases and new modules**

# Residential IP Telephony Solution: Features

## Class 4/5 softswitch

- SIP registrar, proxy and B2BUA, RTP proxy, media server
- NAT traversal solution
- Wide range of supported IP devices
- Customizable multi-lingual announcements

## Web interface

- Easy-to-use administration web-interface
- Access levels for administrators, audit log for all actions
- Web sign-up and self-care pages for your customers
- Multi-lingual web interface

## Call features

- Caller ID, call waiting / transfer / park / holding, music on hold, 3-way calling, huntgroups, follow-me, etc.
- Call intercept/recording
- Initiate calls from the website and email client

## Emergency services (E911)

### Unified Messaging

- Voicemail prompts
- Customizable auto-attendant
- Receive emails, voice messages or faxes
- Message waiting indicator on SIP phone
- Listen to messages from IP phone, webmail interface, or email client
- Message forwarding to an external email server

### Billing

- Multiple-currency billing, auto-update current exchange rates
- Flexible subscription plans, prorated periodic charges
- Multiple subscriptions per account or customer
- Activation, early cancellation fees
- Promotional offers
- Volume discount plans
- Customizable PDF invoices with attached call summary
- Online credit card payments, automated credit card charge

## Provisioning

- Bulk IP device provisioning for applying new configurations to thousands of IP phones around the world in just minutes
- Routing: least-cost, preference-based, fail-over, customer-specific
- Comprehensive built-in reports: ASR, Cost/Revenue, CDRs, etc.; ability to run custom reports
- DID numbers inventory

## Unlimited number of resellers

### Web access for resellers to

- Manage rates for subscribers
- Create new sub-customers or accounts, and block or modify parameters for existing ones
- Download their own CDRs or CDRs for their sub-customers
- Display their own company name and logo on their subscribers' self-care pages
- Use their own online merchant accounts

## CALEA

